

## Conference Recording CD NPDA 6th Annual Leadership Conference

Spiral bound handouts and conference session CD



NPDA is proud to offer, for the very first time, the sessions recording from our last leadership conference! If you were unable to attend our Leadership Conference, you can still benefit from all the tips and tools that we offered during our sessions. We will provide you with a full set of spiral bound handouts (the same provided to our attendees) and a CD of our sessions.

Here is a recap of the sessions that are included on the CD:

1. Accounting & Finance for Non Financial Managers: Rene Korb
2. Six Pillars of the Home Care Company of the Future: Steven Tweed
3. Happy High Achievers: Vance Caesar
4. Determining Fair Market Value: Jack Eskenazi
5. Unions and the Private Duty Industry: Rian Wathen & John Gilliland
6. Branding in the Local Market: Bob Roth
7. A Legal Update: John Gilliland
8. Turn Restricted Hospital Zones into Opportunities: Lori Moshier
9. Intentional Communities: Andrea Cohen & Hal Chapel
10. Customer Service as a Strategic Weapon: Melanie Stover
11. Taking the Pulse of your Business: Steve Everhart
12. Customer Service as a Strategic Weapon: Melanie Stover
13. Legislative Update: Allen Hagar & Kevin Smith
14. Home Care 101: Bowling/Orsini & Morey
15. Home Care 101 – Part Two: Bowling/Orsini & Morey
16. How To Access the Older Worker: John Keyon
17. Immigration Law: Don Garner
18. Business Development for Private Duty Companies: Henry Pellerin
19. Improving the Caregiver Image: Tom Albers
20. NPDA Annual Business Luncheon: NPDA Board Members

The cost of the handouts and CD is \$175 for NPDA members and \$275 for non members. To purchase the handouts and CD, please fax this order form to the NPDA office.

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